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Spydus combines with smartsm™ to offer complete library management solution for Wokingham District Council.

Civica, a market leader in software-based solutions that help organisations to improve service delivery and efficiency, has joined forces with Bridgeall Libraries Limited, the supplier of smartsm, the world leading Evidence Based Stock Management (EBSM™) software application.

The partnership allows Civica to offer its customers significant efficiencies in areas such as stock performance management and acquisition, as well as improving performance and customer service levels.

Civica's Spydus library management system, will provide an automated data extract for use within the smartsm system. The result will be a seamless flow of information for library managers to make time and cost saving decisions and drive performance improvements across their service.

Wokingham District Council is the first Civica customer to subscribe to the smartsm service, which will support the enhancement of their service provision to their users. Library staff will benefit from using an innovative system offering easy access to the stock management information they need in order to drive performance improvements in their stock and align it with local demand.

Wokingham District Council is part of SELMS, the UK's primary library services consortium model, which is working to introduce online, automated library systems across the South East. It enables local authorities to share expert resources and to help deliver system efficiencies in response to the government's efficiency agenda and Department of Culture, Media and Sport (DCMS) accessibility requirements.

Other authorities involved in SELMS are Brighton & Hove City Council, Buckinghamshire County Council, London Borough of Hammersmith & Fulham, Milton Keynes Council, Royal Borough of Windsor & Maidenhead, West Berkshire Council as well as Wokingham District Council.

Ian Downie, Commercial Manager, Bridgeall Libraries comments "We are delighted to be working closely with Civica to integrate smartsm with Spydus. This now allows Civica's customers to enjoy the stock performance improvements that smartsm brings and gain additional efficiencies when managing and developing their collections."

Simon Parkes, Director, Civica said: "The combination of Civica and Bridgeall Libraries brings breadth and depth of skill and experience in order to help library services deliver an enhanced customer experience as well as offering cost savings. We look forward to working together with Bridgeall Libraries to help Wokingham District Council achieve its goals."

About Civica

Civica plc (www.civica.co.uk) is a market leader in software-based solutions that help organisations to improve service delivery and efficiency, with particular expertise in local government, social housing, enforcement, education and regulated markets. Blending consulting, software and managed services, the group supplies more than 1,700 customers in the UK, Australia, Singapore and the USA, including 90 per cent of the UK's local authorities.

About Bridgeall Libraries

Bridgeall Libraries Ltd is the supplier of smartsm™, the world-leading Evidence Based Stock Management (EBSM™) software application.

EBSM™ is the complete library stock improvement methodology, which analyses historic and current information about stock use, to help librarians save time and money, improve stock performance and align stock with local demand.

smartsm™ is the software application which implements the EBSM™ methodology to help libraries achieve stock performance excellence. It is implemented using the Software as a Service model of application deployment. Customers pay an annual subscription to access the service. More information on smartsm and EBSM can be found at www.smartsm.com and www.ebsm.com respectively.

ENDS.

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